Act on Package Travel and Linked Travel Arrangements

2018, No. 95, 25 June

Chapter VIII. General provisions

Article 28. *Liability for booking errors*

 \Box A trader is liable for any errors or technical defects in the booking system which are attributable to him and, where the trader has agreed to arrange the booking of a package or of travel services which are part of linked travel arrangements, for the errors made during the booking process. A trader shall not be liable under the first paragraph for booking errors which are attributable to the traveller or which are caused by unavoidable and extraordinary circumstances.