# TOURISM IN ICELAND IN FIGURES - JUNE 2019



## International visitors to Iceland through Keflavík Airport

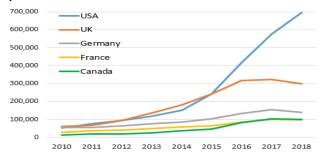
#### Visitors in the period June 2018 - May 20191

|                          | % of visitors | Number    | % change<br>from the past<br>12 months |
|--------------------------|---------------|-----------|--|
| Total number of visitors |               | 2,227,277 | -0.4%                                  |
| Top ten countries*       |               |           |  |
| USA                      | 29.2%         | 651,457   | 11.7%                                  |
| UK                       | 12.6%         | 280,982   | -10.1%                                 |
| Germany                  | 6.2%          | 137,943   | -11.3%                                 |
| Canada                   | 4.2%          | 93,279    | -8.1%                                  |
| France                   | 4.2%          | 93,111    | -10.2%                                 |
| China                    | 4.2%          | 92,737    | 11.3%                                  |
| Poland                   | 4.0%          | 89,731    | 8.9%                                   |
| Spain                    | 2.9%          | 63,537    | 1.3%                                   |
| Denmark                  | 2.2%          | 49,723    | -9.2%                                  |
| Italy                    | 2.2%          | 49,063    | 11.7%                                  |

<sup>\*</sup>Top ten countries in total were 71.9%.

# International visitors to Iceland 2010-2018

### Top five countries1



# Visitors expenditure (see details in Appendix 1)

#### Total expenditure January-April 2019<sup>2</sup>

|                    | % of total  |              |
|--------------------|-------------|--------------|
|                    | expenditure | ISK billions |
| Total expenditure  |             | 96,545       |
| Top ten countries* |             |              |
| USA                | 24.7%       | 23,801       |
| UK                 | 19.6%       | 18,970       |
| Germany            | 5.4%        | 5,169        |
| France             | 4.4%        | 4,227        |
| China              | 4.3%        | 4,147        |
| Canada             | 3.1%        | 2,945        |
| Taiwan             | 3.0%        | 2,869        |
| Spain              | 2.2%        | 2,094        |
| Italy              | 2.0%        | 1,905        |
| NL                 | 1.7%        | 1,634        |
| *=0 40/ C I        |             |              |

<sup>\*70.4%</sup> of total expenditure.

# Main purpose of visit to Iceland and length of stay

#### Purpose of visit June 2018 - May 2019<sup>2</sup>

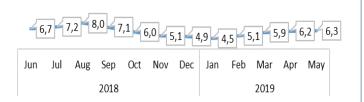
|                                 | % of vistors | Number*   | % change from previous year** |
|---------------------------------|--------------|-----------|-------------------------------|
| Holiday                         | 87.0%        | 1,937,731 | 1.5%                          |
| Visit friends/relatives         | 3.1%         | 69,046    | 19.2%                         |
| Health related, education etc.  | 4.6%         | 102,455   | -19.6%                        |
| Business related                | 3.1%         | 69,046    | 3.3%                          |
| Temporary work                  | 0.8%         | 17,818    | -33.3%                        |
| Visit without an overnight stay | 1.4%         | 31,182    | -22.2%                        |

<sup>\*</sup>Calculation based on visitor statistics at Keflavik Airport.

### Length of visitor's stay in Iceland June 2018 - May 2019<sup>2</sup>

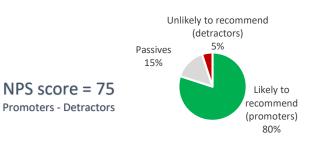
|                        | Number of | % change from  |
|------------------------|-----------|----------------|
|                        | nights    | previous year* |
| Average length of stay | 6,3       | -4.5%          |
| USA                    | 5,4       | -3.6%          |
| United Kingdom         | 4,7       | -              |
| Germany                | 8,7       | -3.4%          |
| Canada                 | 5,6       | -12.7%         |
| France                 | 8,7       | -6.5%          |
| China                  | 6,0       | -              |
| Poland                 | 7,2       | -9.9%          |
| Spain                  | 8,1       | -3.6%          |
| Denmark                | 6,3       | -1.5%          |
| Italy                  | 8,4       | _              |

<sup>\*</sup>Comparison of the periods July-May 2017-18/ 2018-19.



## **Visitors experience**

How likely/unlikely are international visitors to recommend Iceland as a travel destination? (June'18-May'19)²



<sup>\*\*</sup>Comparison of the periods July-May 2017-18/ 2018-19.

# **Overnight stays**

# Overnight stays in registered accommodation (May'18-April'19)3

|                     | % of   |           |               |
|---------------------|--------|-----------|---------------|
|                     | guest  |           | % change from |
|                     | nights | Number    | previous year |
| Total guest nights  |        | 8,479,428 | 0.6%          |
| Hotels              | 52.1%  | 4,414,915 | 2.7%          |
| Guesthouses         | 16.3%  | 1,384,640 | 3.2%          |
| Other accommodation | 31.6%  | 2,679,873 | -3.9%         |

<sup>\*</sup>Non-registered overnight stays were approximately 2 million.

#### Overnight stays in hotels (May'18-April'19)3

|                     | % of hotel   |           | % change from |
|---------------------|--------------|-----------|---------------|
|                     | guest nights | Number    | previous year |
| Total guest nights* |              | 4,414,915 | 2.7%          |
| 1. USA              | 29.0%        | 1,280,154 | 12.1%         |
| 2. United Kingdom   | 15.3%        | 669,122   | -8.8%         |
| 3. Iceland          | 10.1%        | 437,631   | 4.0%          |
| 4. Germany          | 7.4%         | 331,489   | -13.8%        |
| 5. China            | 6.3%         | 282,362   | 27.3%         |

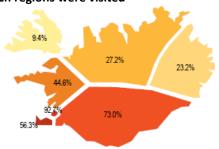
<sup>\*</sup>Five largest nationalities accounted for 68% of total guest nights in hotels.

## Room occupancy in hotels (May'18-April'19)3

| _   | To        | tal           | Capital region |               |  |
|-----|-----------|---------------|----------------|---------------|--|
| _   | _         | %             |                | %             |  |
|     | Room      | change from   | Room           | change from   |  |
| -   | occupancy | previous year | occupancy      | previous year |  |
| May | 58.3%     | -6.3%         | 63.9%          | -9.5%         |  |
| Jun | 77.5%     | -4.2%         | 83.2%          | -4.9%         |  |
| Jul | 82.7%     | -7.3%         | 84.3%          | -9.1%         |  |
| Aug | 84.9%     | -2.1%         | 86.3%          | -3.5%         |  |
| Sep | 78.1%     | 2.9%          | 81.9%          | 0.2%          |  |
| Oct | 70.8%     | 0.9%          | 80.3%          | -4.3%         |  |
| Nov | 57.5%     | -8.3%         | 76.9%          | -4.5%         |  |
| Dec | 53.3%     | -7.9%         | 70.1%          | -7.9%         |  |
| Jan | 49.8%     | -10.8%        | 66.3%          | -9.7%         |  |
| Feb | 66.3%     | -9.5%         | 83.8%          | -7.2%         |  |
| Mar | 65.5%     | -5.8%         | 80.0%          | -5.4%         |  |
| Apr | 48.6%     | -10.7%        | 56.5%          | -14.5%        |  |

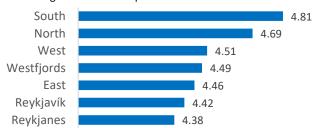
# International visitors by region and satisfaction

# Which regions were visited4

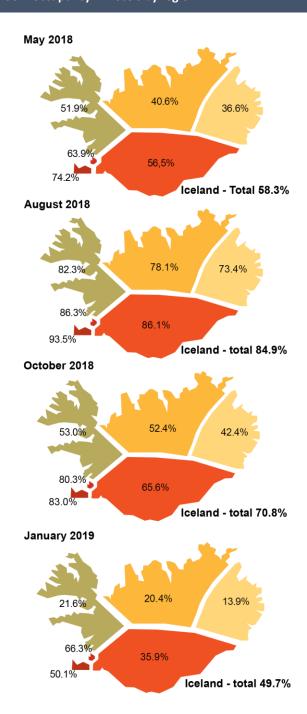


# Overall satisfaction by region4

Average scores on five-point scale



# Room occupancy in hotels by region<sup>3</sup>



#### Sources

¹Icelandic Tourist Board and Isavia: Departure statistics at Keflavik Airport. The counting of passengers is done manually before they enter the departure area and the limitations of the methodology needs to be kept in mind when viewing the statistics. The counting covers all passengers going through the security check. Results from the frequent surveys of Isavia 2017-2018 indicate, that the combined percentage of self-connecting passengers and foreign citizens living in Iceland varies between seasons but has been measured between 5.3%-10.4%. See Ferðamálastofa.

<sup>2</sup>Icelandic Tourist Board: Border Survey conducted by the Icelandic Tourist Board and Statistics Iceland at Keflavik Airport. As the border survey didn't start until July 2017 the comparison between years is based on the periods July-May (2017-18/2018-19) regarding purpose of visit and average length of stav.

<sup>3</sup>Statistics Iceland: Accommodation statistics 2017-19. The estimate of the number of non-registered guest nights is based on the border survey conducted by the Icelandic Tourist Board and Statistics Iceland.

<sup>4</sup>Icelandic Tourist Board: Online survey among international visitors conducted by the Icelandic Tourist Board.

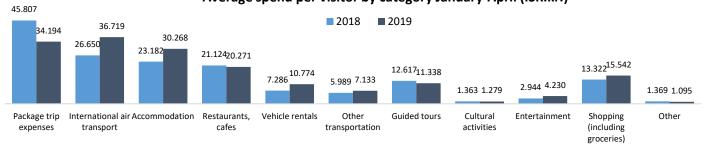


#### Annex 1

# Visitors expenditure January-April

|                       | 2018   |         |                                       | 2019                   |   |         |                                       |                        |
|-----------------------|--|---------|---------------------------------------|------------------------|---|---------|---------------------------------------|------------------------|
|                       | Average<br>spending per<br>visitor (ISK kr.) | Median  | Total<br>expenditure<br>(ISK billion) | % of total expenditure | Average<br>spending per<br>visitor (ISK. Kr.) | Median  | Total<br>expenditure<br>(ISK billion) | % of total expenditure |
| Total                 | 161.658                                      | 113.129 | 71.385                                |                        | 172.843                                       | 128.614 | 96.545                                |                        |
| By nationality        |  |         |                                       |                        |   |         |                                       |                        |
| Austria               | 180.587                                      | 175.747 | 553                                   | 0,8%                   | 173.826                                       | 162.078 | 795                                   | 0,8%                   |
| USA                   | 166.240                                      | 125.285 | 16.750                                | 23,5%                  | 207.858                                       | 149.600 | 23.801                                | 24,7%                  |
| Belgium               | 139.314                                      | 113.951 | 530                                   | 0,7%                   | 145.055                                       | 129.524 | 784                                   | 0,8%                   |
| UK                    | 153.456                                      | 111.822 | 16.640                                | 23,3%                  | 153.667                                       | 118.530 | 18.970                                | 19,6%                  |
| Denmark               | 78.406                                       | 66.980  | 605                                   | 0,8%                   | 110.669                                       | 93.039  | 1.148                                 | 1,2%                   |
| Finland               | 84.709                                       | 72.470  | 259                                   | 0,4%                   | 145.325                                       | 146.920 | 661                                   | 0,7%                   |
| France                | 182.545                                      | 136.159 | 3.430                                 | 4,8%                   | 174.658                                       | 149.193 | 4.227                                 | 4,4%                   |
| NL                    | 177.987                                      | 131.749 | 1.317                                 | 1,8%                   | 163.870                                       | 142.958 | 1.634                                 | 1,7%                   |
| India                 | 216.560                                      | 170.421 | 678                                   | 0,9%                   | 242.216                                       | 188.131 | 919                                   | 1,0%                   |
| Ireland               | 124.340                                      | 90.393  | 1.121                                 | 1,6%                   | 130.840                                       | 120.270 | 1.253                                 | 1,3%                   |
| Italy                 | 161.031                                      | 118.259 | 1.339                                 | 1,9%                   | 143.005                                       | 125.258 | 1.905                                 | 2,0%                   |
| Canada                | 132.096                                      | 104.565 | 1.169                                 | 1,6%                   | 137.888                                       | 116.701 | 2.945                                 | 3,1%                   |
| China                 | 230.636                                      | 151.981 | 4.525                                 | 6,3%                   | 235.822                                       | 147.444 | 4.147                                 | 4,3%                   |
| Mexico                | 205.195                                      | 124.545 | 460                                   | 0,6%                   | 178.653                                       | 144.734 | 862                                   | 0,9%                   |
| Norway                | 80.483                                       | 55.120  | 495                                   | 0,7%                   | 148.571                                       | 92.202  | 1.346                                 | 1,4%                   |
| Poland                | 66.575                                       | 65.846  | 976                                   | 1,4%                   | 65.052  | 42.605  | 1.405                                 | 1,5%                   |
| Russia                | 149.065                                      | 102.536 | 269                                   | 0,4%                   | 172.980                                       | 136.465 | 319                                   | 0,3%                   |
| Spain                 | 113.351                                      | 85.406  | 1.169                                 | 1,6%                   | 158.328                                       | 135.474 | 2.094                                 | 2,2%                   |
| South-Korea           | 162.271                                      | 115.232 | 848                                   | 1,2%                   | 128.477                                       | 95.180  | 603                                   | 0,6%                   |
| СН                    | 209.674                                      | 170.392 | 627                                   | 0,9%                   | 160.841                                       | 140.730 | 893                                   | 0,9%                   |
| Sweden                | 89.953                                       | 72.618  | 554                                   | 0,8%                   | 150.749                                       | 116.262 | 1.242                                 | 1,3%                   |
| Taiwan                | 232.802                                      | 113.129 | 2.679                                 | 3,8%                   | 283.220                                       | 177.436 | 2.869                                 | 3,0%                   |
| Germany               | 162.002                                      | 124.680 | 3.086                                 | 4,3%                   | 166.199                                       | 135.469 | 5.169                                 | 5,4%                   |
| Baltic countries      | 97.344                                       | 81.042  | 367                                   | 0,5%                   | 141.112                                       | 107.612 | 863                                   | 0,9%                   |
| Europe-other          | 154.570                                      | 68.450  | 2.556                                 | 3,6%                   | 156.214                                       | 100.456 | 5.570                                 | 5,8%                   |
| Africa                | 168.918                                      | 118.244 | 143                                   | 0,2%                   | 199.750                                       | 164.687 | 391                                   | 0,4%                   |
| Oceania               | 203.060                                      | 148.277 | 1.604                                 | 2,2%                   | 235.621                                       | 162.241 | 1.954                                 | 2,0%                   |
| Asia-other            | 205.549                                      | 156.449 | 5.126                                 | 7,2%                   | 240.525                                       | 158.934 | 5.901                                 | 6,1%                   |
| America-other         | 272.458                                      | 122.332 | 1.512                                 | 2,1%                   | 206.438                                       | 145.575 | 1.876                                 | 1,9%                   |
| By market area        |  |         |                                       |                        |   |         |                                       |                        |
| Nordic Countries      | 94.727                                       | 66.835  | 2.611                                 | 3,7%                   | 126.199                                       | 89.843  | 5.063                                 | 5,2%                   |
| British Isles         | 150.798                                      | 106.204 | 19.112                                | 26,8%                  | 153.380                                       | 117.770 | 23.392                                | 24,2%                  |
| Central-Europe        | 168.602                                      | 129.045 | 10.116                                | 14,2%                  | 168.137                                       | 142.412 | 14.443                                | 15,0%                  |
| South-Europe          | 117.725                                      | 87.443  | 1.292                                 | 1,8%                   | 155.744                                       | 134.274 | 1.906                                 | 2,0%                   |
| East-Europe           | 74.900                                       | 65.846  | 1.271                                 | 1,8%                   | 73.718  | 46.162  | 1.725                                 | 1,8%                   |
| North-America         | 163.437                                      | 124.552 | 18.496                                | 25,9%                  | 195.598                                       | 143.340 | 28.590                                | 29,6%                  |
| Asia                  | 234.319                                      | 149.663 | 10.846                                | 15,2%                  | 252.615                                       | 158.650 | 11.361                                | 11,8%                  |
| Australia/New-Zealand | 208.893                                      | 154.583 | 1.583                                 | 2,2%                   | 248.196                                       | 183.890 | 1.719                                 | 1,8%                   |
| Other                 | 187.548                                      | 118.229 | 6.058                                 | 8,5%                   | 180.123                                       | 133.253 | 8.346                                 | 8,6%                   |

# Average spend per visitor by category January-April (ISK.kr.)



<sup>\*</sup>The expenditure figures are based on the results of a survey, conducted by the Icelandic Tourist Board and Iceland Statistics, among foreign visitors at Keflavik Airport. They were asked to estimate the cost of their Iceland visit. The figures include all estimated cost, including airfares with foreign airlines, cost of accommodation, tours and recreation etc. on package tours.

<sup>\*</sup>All figures were calculated into ISK based on the exchange rate in the travel month (according to the official exchange rate of the Central Bank of Iceland).