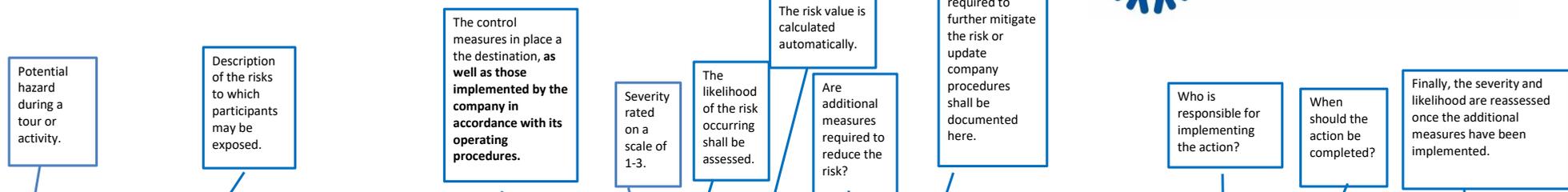


This risk assessment is provided as an example to guide how hazards can be identified, risks assessed, and controls and additional measures defined in connection with trips. The risk assessment is not exhaustive and does not replace the duty of tourism operators to conduct their own risk assessment. Each operator is responsible for ensuring that the risk assessment reflects their actual operations, routes, destinations, seasonal conditions, equipment, group size, and other factors that may affect safety.

Example of a completed risk assessment for the Golden Circle – coach tour

Dags	Service / product	Responsible party
1. March 2026	Golden Circle	Managing Director



Risk assessment							Measures to reduce risk					
Hazard	Description of risk	Controls in place	Severity	Likelihood	Risk value	Actions	Actions	Responsible person	Due date	Severity	Likelihood	Risk value
The trip as a whole												
Adverse weather and driving conditions.	Traffic accident due to icy conditions or poor visibility.	Weather and road conditions reviewed prior to departure; itinerary adjusted as required.	2	2	4	No						
Steps in coach/bus.	Passenger may trip or fall while boarding or exiting the bus.	Guide supervises boarding and disembarking; passengers reminded to exercise caution. Handrails installed on steps.	2	2	4	No						
Underlying medical condition of passenger.	A passenger becomes suddenly ill.	Guides hold valid First Aid 1 certification; AED available in vehicle.	2	1	2	Yes	Issue reminder to guides regarding First Aid 1 refresher training requirements.	Quality, Safety and Environmental Manager.	01.04.26	2	1	2
Cold weather/low temperatures.	Passengers may underestimate conditions and become hypothermic.	Pre-tour information includes clothing recommendations appropriate to conditions.	1	2	2	Yes	Update procedures to require active monitoring of passengers for signs of cold stress. Equip vehicles with thermal blankets.	Quality, Safety and Environmental Manager.	01.09.26	1	1	1
Traffic.	Passengers may sustain serious injuries in the event of a traffic accident.	Seatbelt use required by law; guide reminds passengers about seatbelts at the start of the trip.	3	2	6	Yes	Update procedures to require seatbelt verification before departure and after each stop.	Quality, Safety and Environmental Manager.	01.04.26	3	1	3
Crowded areas / unattended personal belongings.	Financial loss and emotional distress due to pickpocketing.	Public signage warns of pickpocket risk.	1	2	2	Yes	Include pickpocket awareness in standard safety briefing at high-traffic locations.	Quality, Safety and Environmental Manager.	01.04.26	1	1	1
Þingvellir												
Icy conditions in the parking area.	Passenger may slip and sustain injury when exiting the bus.	Guide provides location-specific safety briefing, including hazards related to ice and uneven surfaces.	2	2	4	Yes	Equip vehicles with sand for temporary anti-slip measures in icy conditions. Update procedures to require driver assistance during boarding/disembarking when surfaces are icy.	Quality, Safety and Environmental Manager.	01.04.26	2	1	2

Ice or uneven surfaces on walking paths.	Passenger may slip, trip, or fall and sustain injury.	Marked paths and warning signage in place; guide maintains group supervision.	2	3	6	Yes	Purchase ice cleats for participant use when required. Incorporate guidance on assessment and distribution of cleats into procedures.	Quality, Safety and Environmental Manager.	01.09.26	3	1	3
Steep edges, viewing platforms, and crevices.	Passenger may fall from cliffs or viewing platforms, or into crevices.	Physical barriers (fences, handrails) and warning signage in place	3	1	3	Yes	Strengthen safety briefing to explicitly prohibit crossing fences or barriers.	Quality, Safety and Environmental Manager.	01.04.26	3	1	3
Crowded or large open areas.	Passenger may become separated from the group and get lost.	Active group management and headcounts; lost passenger instruction: proceed to designated service centre.	2	1	2	No						
Geysir												
Icy conditions in the parking area.	Passenger may slip and sustain injury when exiting the bus.	The procedures state that the guide should remind passengers to be careful, especially if it is icy.	2	2	4	Yes	Consider carrying sandbags to spread sand in front of the bus door if conditions are very icy. Add to procedures that the driver stands at the exit to assist passengers.	Quality, Safety and Environmental Manager.	01.04.26	2	1	2
Highway traffic.	Passenger may be struck by a vehicle while crossing the highway.	Designated pedestrian crossing and speed bumps in place.	3	1	3	Yes	Include traffic hazard awareness in safety briefing at roadside locations.	Quality, Safety and Environmental Manager.		3	1	3
Hot springs, geothermal areas, and steam vents.	Passenger may sustain serious burns if entering or approaching too closely.	Fences, signage and paths; monitor the group.	3	1	3	Yes	Strengthen safety briefing to explicitly address geothermal hazards, including burn risk, unstable ground and strict adherence to marked paths and barriers.	Quality, Safety and Environmental Manager.	01.04.26	3	1	3
Icy or uneven walking paths.	Passenger may slip, trip, or fall and sustain injury.	Marked paths, warning signs and guidance from the guide.	2	3	6	Yes	Purchase ice cleats that the guide can offer for loan if needed. Add instructions regarding this to the procedures.	Quality, Safety and Environmental Manager	01.09.26	3	1	3
Crowded areas.	Passenger may become separated from the group and get lost.	Group management and regular headcounts. The procedures state that the guide should mention that if a passenger gets lost, they should go to the service centre.	2	1	2	No						
Gullfoss												
Icy conditions in the parking area.	Passenger may slip and sustain injury when exiting the bus.	The procedures state that the guide should remind passengers to be careful, especially if it is icy.	2	2	4	Yes	Consider carrying sandbags to spread sand in front of the bus door if conditions are very icy. Add to procedures that the driver stands at the exit to assist passengers.	Quality, Safety and Environmental Manager		2	1	2
Icy or uneven walking paths.	Passenger may slip, trip, or fall and sustain injury.	Marked paths, warning signs and guidance from the guide.	2	3	6	Yes	In winter conditions, assess the use of ice cleats/crampons; where appropriate, such equipment should be offered or provided to participants.	Quality, Safety and Environmental Manager	01.03.26	2	2	4
Steep edges and viewing platforms.	Passenger may fall from cliffs or viewing platforms.	Fences, handrails and signage in the area.	3	1	3	Yes	Add to the guide's safety briefing in the procedures that passengers must not cross fences/barriers and that extra caution is required at the waterfall.	Quality, Safety and Environmental Manager	01.03.26	3	1	3
Crowded areas.	Passenger may become separated from the group and get lost.	Group management and regular headcounts. The procedures state that the guide should mention that if a passenger gets lost, they should go to the service centre.	2	1	2	No						