



## Guidelines for accommodations that service guests in quarantine

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1. The manager must know the rules that apply in this country regarding Covid-19 and be ready to guide its guests.
2. Rooms intended for guests in quarantine must be separated from rooms for guests that are not in quarantine, e.g. in a separate wing, or small guest house.
3. Each room must have a private bathroom, WC/toilet and facilities to dine (table and chair).
4. It must be ensured that sufficient supplies are in each room for five days e.g. towels, toilet paper and soap.
5. Quarantine and COVID-19 information must be accessible to visitors. a. See covid.is and ferdamalastofa.is
6. All services are provided at the room door, e.g. delivery of food. a. Staff are not allowed in the guest room and staff leave necessities at the room door.
7. Information about room services that guests can get needs to be in the room, such as breakfast, menus for other refreshments, nearby restaurants that have home delivery, shops with home delivery and the like.
8. The staff must be ready to pick up e.g. medicine for guests who are in quarantine.
9. The property is not responsible for the behaviour of guests, if it is suspected that the guest is violating the quarantine rules, contact the police.
10. The property needs to assist guests in making an appointment for a second screening at the nearest health center and guide guests on where that center is and how best to get there (book a taxi if needed). See a list of screening sites can be found [here](#).
11. Guests are responsible for payments for all services provided to them.
12. Further information about the quarantine / accommodation can be found [here](#).

### What are guests allowed to do in quarantine?

1. Guests should stay in their room as much as possible.
2. Guests may go for a walk, but still need to secure the 2 meter rule, they are not allowed to stop in the common areas of the property.
3. Further information can be found [here](#).