



## Important information for tourists in Iceland about COVID-19

- Tourists are welcome to Iceland and we hope that you have a pleasant stay.
- No travel restrictions are in place for travel to Iceland.
- It is important that everyone takes good care of their health, washing their hands thoroughly and being mindful of cleanliness.
- All information about the advice of the Chief Epidemiologist in Iceland can be found here: <https://www.landlaeknir.is/um-embattid/greinar/grein/item39192/Information-for-travelers---Coronavirus-COVID-19>
- The National Commissioner of the Icelandic Police has raised the alert level of the response to the COVID-19 virus outbreak. This emergency activation has no significant impact on the public beyond those measures that have been taken already. However, it allows for response agencies and critical service providers to increase their preparedness activities.
- There is no ban on mass gatherings.
- Tourists traveling to Iceland do not need to go into quarantine.
- Those who have travelled from high risk areas and have cold like symptoms should contact the Healthline +354 544 4113. The helpline is always the first point of contact and people must call before going to hospitals or clinics. The high risk areas are as follows

China	All areas
South-Korea	All areas
Iran	All areas
Italy	All areas
Austria	All ski resorts
Switzerland	All ski resorts
Germany	Ski resorts in Southern Bavaria
France	Provence-Alpes-Côte d'Azur & Auvergne-Rhône-Alpes
Slovenia	All ski resorts

## Important information for those working in tourism

- Tourists are welcome to Iceland and we hope that they have a pleasant stay. No travel restrictions are in place for travel to Iceland. We are mindful of the fact that people may be worried about the situation.
- It is important that tourists and those who work in tourism take good care of their health and are mindful of handwashing and cleanliness. All information about the advice of the Chief Epidemiologist in Iceland can be found here: <https://www.landlaeknir.is/um-embattid/greinar/grein/item39192/Information-for-travelers---Coronavirus-COVID-19>
- The National Commissioner of the Icelandic Police has raised the alert level of the response to the COVID-19 virus outbreak. This emergency activation has no significant impact on the public beyond those measures that have been taken already. However, it allows for response agencies and critical service providers to increase their preparedness activities.
- There is no ban on mass gatherings.
- The Chief Epidemiologist in Iceland has declared certain areas with high risk for infection. This does not mean that people cannot travel to Iceland from those areas or that they need to enter quarantine.



- Those who have travelled from areas with high risk of infection and have cold like symptoms should contact the Healthline 1700 (+354 544 4113 for those calling from a non-Icelandic phone number). The helpline is always the first point of contact and people must always call before going to hospitals or clinics.
- Areas defined as high risk for infection are as follows:

China	All areas
South-Korea	All areas
Iran	All areas
Italy	All areas
Austria	All ski resorts
Switzerland	All ski resorts
Germany	Ski resorts in Southern Bavaria
France	Provence-Alpes-Côte d'Azur & Auvergne-Rhône-Alpes
Slovenia	All ski resorts



## Q&A about Iceland and COVID-19

### Q: Has the COVID-19 Coronavirus been diagnosed in Iceland

A: Yes, it has been diagnosed in Iceland. Most are connected to people traveling back from Northern-Italy and ski resorts in the Alps.

### Q: Are there any travel restrictions to Iceland?

A: No travel restrictions are in place for travel to Iceland.

### Q: What does emergency phase mean?

A: The National Commissioner of the Icelandic Police has raised the alert level of the response to the COVID-19 virus outbreak. This emergency activation has no significant impact on the public beyond those measures that have been taken already. However, it allows for response agencies and critical service providers to increase their preparedness activities.

### Q: If I, a tourist in Iceland, travelled from Italy and I am intending to stay in Iceland, do I need to go into quarantine?

A: The Chief Epidemiologist in Iceland recommends that residents of Iceland do not take unnecessary trips to areas that are defined as high risk areas for the COVID-19 virus (currently China, Iran, Italy, certain ski resorts in the Alps and South-Korea) since the risk of community transmission of the virus is high in these areas.

Residents of Iceland that travel from areas with high risk of infection are advised to stay at home for 14 days as a precaution. However, this **does not apply to tourists**. The reasons being that residents can stay in their homes for 14 days and are more likely to be meeting vulnerable groups. Therefore, tourists are considered a low risk group for the transmission of COVID-19.

Those who have travelled from areas with high risk of infection and have cold like symptoms should contact the Healthline 1700 (+354 544 4113 for those calling from a non-Icelandic phone number). In these situations, people should always call before going to hospital or clinics. The helpline is always the first point of contact.

### Q: Are there any screenings at airports?

A: There are no special screenings at airports, but Icelandic authorities have highlighted the importance of good information sharing. For example, they emphasise that tourists, experiencing any symptoms that might be connected to the virus, contact the Healthline 1700 (+354 544 4113 for those calling from a non-Icelandic phone number).



**Q: I think I'm ill and I may have contracted COVID-19**

A: Contact the Healthline 1700 (+354 544 4113 for those calling from a non-Icelandic phone number). In these situations, people should call before going to hospital or clinics. The 1700 Helpline is always the first point of contact.

**Q: What happens if I go into quarantine in Iceland?**

The Icelandic Health Insurance has entered into agreements with a hotel in Reykjavik to accommodate tourists that are exposed to infection and do not have easy access to housing. The hotel has 70 rooms that can be used for quarantine. The Red Cross and health officials will care for those who may need to stay there.

**Q: Am I safe to travel back home to my point of origin?**

Please contact your embassy or consulate to receive information about this. There are no restrictions on travel to and from Iceland.